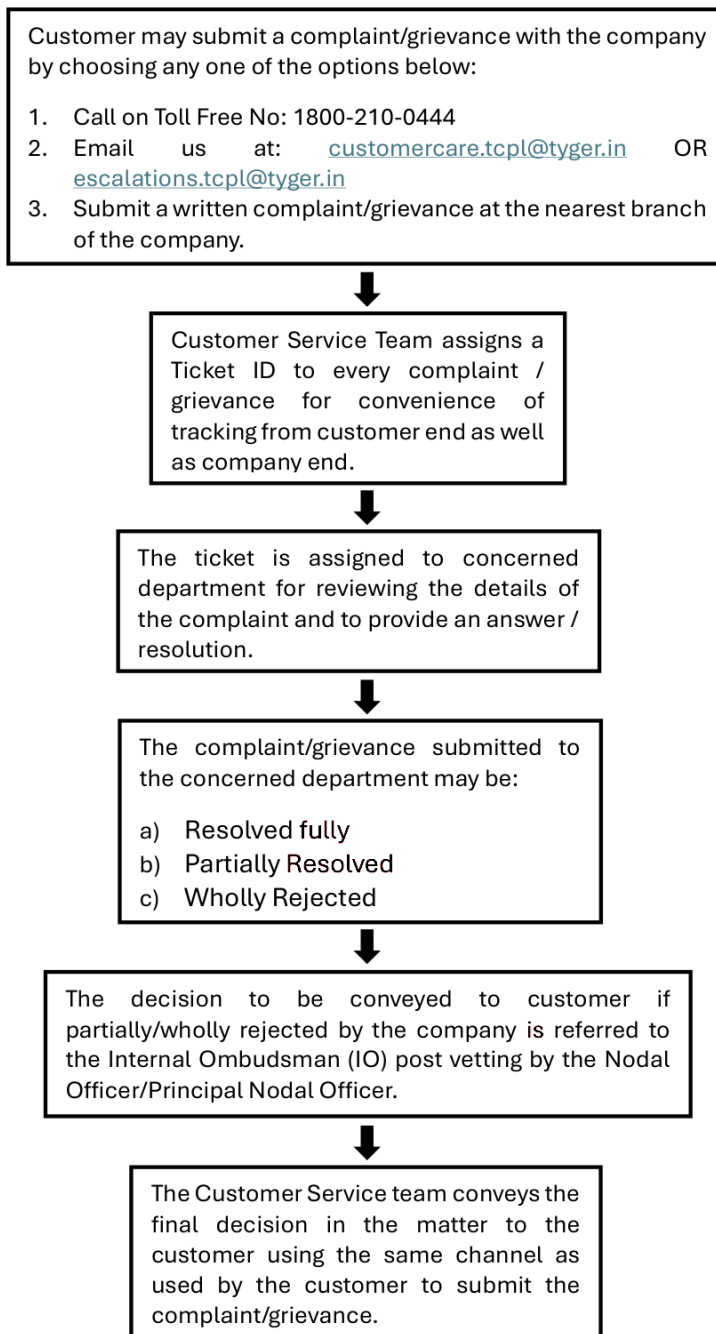


## Complaints raising flow for Tyger Capital Pvt Ltd (TCPL)



### TCPL Escalation Matrix:

Level 1: Modes mentioned above  
Level 2: [escalations.tcpl@tyger.in](mailto:escalations.tcpl@tyger.in)  
Level 3: [pno@tyger.in](mailto:pno@tyger.in)

**Incase customer believes that there is Deficiency in service and is not satisfied with the resolution/decision of the company; customer may further take up the matter with RBI Ombudsman by filing a complaint on**

- RBI CMS Portal (<https://cms.rbi.org.in>) or other portals of Govt. of India and other authorities